



# WHAT YOU SHOULD KNOW ABOUT COVID-19

## WHAT ARE CORONAVIRUSES?

Coronaviruses are a large family of viruses. Some cause illness in people, and others circulate among animals, including camels, cats and bats.

COVID-19 is thought to spread mainly between people in close contact or when an infected person coughs or sneezes.

## HOW DO I PREVENT COVID-19?

Simple ways to reduce your risk of infection include frequent hand washing with soap and water, sanitizing frequently touched surfaces, maintaining a safe social distance (6 feet) from other people – especially those who are sick – and not touching your face.

## IF YOU HAVE SYMPTOMS

If you suspect you have COVID-19 and it is not an emergency, **DO NOT** go to a hospital or doctor's office.



**Visit our chatbot, Clare, at [osfhealthcare.org](https://osfhealthcare.org).** Clare, a digital assistant, can provide general information, answer questions and initiate screening.

You can also call the COVID-19 Nurse Hotline at 833-OSF-KNOW (833-673-5669) for information and guidance about what to do next.

**Note:** Clare is not currently available in Internet Explorer; please use Mozilla Firefox, Google Chrome or Apple Safari. Please be sure to turn off any pop-up blocker(s) as well.

## HOW IS COVID-19 TREATED?

Most people infected with COVID-19 will recover without any major complications.

With a viral infection such as flu or COVID-19, you should:

- Take pain and fever medications
- Drink plenty of liquids
- Stay home and rest and avoid close contact with others

More severe cases in which pneumonia or bronchitis develops might require more intensive care.

## GET DAILY UPDATES

Text OSF to 67634 for more information about COVID-19 and links to additional resources.

To learn more and stay updated on COVID-19, please visit [osfhealthcare.org/covid19](https://osfhealthcare.org/covid19).

